

App Development

Today, mobile phones and tablets have become an essential part of our lives. Within five years Morgan Stanley predicts the number of users accessing the Internet from mobile devices will surpass the number who access it from traditional PCs. Within business, smartphones are becoming a standard piece of equipment for staff and our innovative apps re-invent mobility, allowing staff to operate effectively both in and out of the office.

Whether on site, working from home or meeting a client or constituent, officers and citizens alike can use our apps to harness an easy flow of information, accessing, sending and receiving the data needed whilst on the go.

Benefits

- A solid platform to improve how you operate.
- Productivity on the Go: Removing unnecessary data re-entry when back in the office.
- Better Scheduling: Avoiding dead travel time and optimising your daily schedule out of the office.
- Lower Costs: Reducing unnecessary travel, administration, stationery and printing costs.
- Enhance Communication Channels: Constituents can get involved and report issues in their community 24 hours a day.
- Seamless Integration: Designed to work alongside our current web based systems. Integrating our applications into your business is trouble free.

Te-Citizen

Create new channels of communication with your citizens and encourage community involvement with Tascomi Te-Citizen App.

Te-Citizen allows users to capture, record and submit in three easy steps a range of issues such as graffiti, street lights, poor footpaths and dog fouling from anywhere using their smartphone.

Once the issue has been reported, it seamlessly gets integrated into the council CRM system, avoiding data entry and duplication.

With the council now aware of the issue, the user can receive case status notifications set by the council customer service team, informing them of the case progress, right through until it has been closed.

